Tripp Lite
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SmartOnline 110-120V 3kVA 2.4kW On-Line Double-Conversion UPS, Extended Run, SNMP, Webcard, 3U Rack/Tower, USB, DB9 Serial, Hardwire

MODEL NUMBER: **SU3000RTXR3UHW**

Highlights

- 3000VA / 3kVA / 2400 watt on-line double-conversion 3U rack / tower UPS
- 110/120V +/-2% output at 50/60Hz, high efficiency economy mode option
- Oversize internal batteries, Expandable runtime, Hot-swappable batteries
- USB, RS232 & EPO ports; includes SNMPWEBCARD slot
- Front panel status LEDs with detailed load and battery metering
- Hardwire input & output connections

Applications

- Distributed Server Rooms
- Network Closets
- Small Business Networks
- Voice over IP (VoIP) Phone Systems

Package Includes

- SU3000RTXR3UHW UPS System
- PowerAlert Software CD and cabling
- Owner's manual with warranty information

Description

3000VA / 3kVA online, double-conversion UPS system in 3U rackmount form factor for critical server, network and telecommunications equipment. 3U rackmount form factor with an installed depth of 29.5 inches (75cm). Expandable battery runtime with optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs. Full time sine wave 110 or 120V output with +/-2% voltage regulation. Online, double-conversion Uninterruptible Power Supply (UPS) actively converts raw incoming AC power to DC, then re-converts output back to completely regulated, filtered AC output. Operates continuously without using battery power during brownouts to 65V and overvoltages to 150V. Hardwired AC input and output (L-N-G, 120V). Highly efficient operation in optional economy mode setting, saves BTU heat output and energy costs. Network-grade AC surge and noise suppression. Zero transfer time between AC and battery operation. Network management interfaces support simultaneous communications via USB port, DB9 serial port and SNMPWEBCARD slot. Includes USB and DB9 serial ports. Built-in DB9 port offers both enhanced RS-232 enabled monitoring data, plus contact closure monitoring ability. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X. Supports simultaneous detailed monitoring of equipment load levels, self-test data and mains power conditions via all 3 network interfaces. Includes PowerAlert monitoring software and complete cabling. Emergency Power Off (EPO) interface. Multi-stage metered current monitoring and battery charge status LEDs. LED display panel easily rotates for better viewing in rackmount or tower configurations. Dataline surge suppression for dialup, DSL or network ethernet connection. Mains power and voltage regulation LEDs. Audible Alarm. Self-test. Fault-tolerant auto-bypass mode. 4 post rackmount accessories included; 2-9USTAND tower kit and 2POSTRMKITHD 2-post rackmount accessories available. Field replaceable, hot swappable internal batteries and external battery packs. Attractive all-black UPS design. $250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only).

Features

- 3000VA / 3kVA / 2400 watt online, double-conversion UPS system in 3U rackmount form factor for critical server, network and telecommunications equipment
- True online, double-conversion UPS provides perfectly regulated sine wave output within 2% of 110/120V (user selectable) under all usage conditions

- Maintains continuous operation through blackouts, voltage fluctuations and surges with zero transfer time
- Removes harmonic distortion, fast electrical impulses, frequency variations and other hard to solve power problems not addressed by other UPS types
- Corrects line voltage conditions as low as 65V and as high as 150V back to selectable 110/120V (+/-2%) values
- Highly efficient operation in optional economy mode setting, saving BTU heat output and energy costs
- Internal battery set offers 30 minutes runtime at half load (1200W) and 12 minutes at full load (2400W)
- Optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software (see manual)
- Compact rackmount form factor installs using only 3 rack spaces (3U) with a maximum installed depth of 26 inches
- Ships with all mounting accessories for 4 post rackmount installation
- Optional 2POSTRMKITHD enables 2 post rackmount installation
- Optional 2-9USTAND accessory enables small-footprint upright tower placement
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Network interfaces support simultaneous communications via built-in USB, DB9 serial/contact-closure and SNMPWEBCARD slot
- HID compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Included PowerAlert UPS monitoring software supports safe unattended shutdown, monitoring and control via local connected servers, plus any number of additional servers over IP
- UPS interface supports on-battery, low-battery, power-restored, AC-voltage, DC-voltage, output current monitoring, battery charge current, battery capacity, AC line frequency, timed inverter shutoff, activate self-test, load bank output power control and remote reboot, UPS nominal voltage adjustment and UPS line to battery power voltage setpoints
- Built-in Emergency Power Off (EPO) interface with cable
- Hardwire 120V AC input/output (L-N-G)
- Front panel LEDs offer current monitoring and battery charge level information
- Single line TEL/DSL or network ethernet line surge suppression
- $250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

Specifications

OUTPUT	
Output Capacity Details	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Output Volt Amp Capacity (VA)	3000
Output kVA Capacity (kVA)	3
Output Watt Capacity (Watts)	2400
Output kW Capacity (kW)	2.4
Power Factor	0.8
Crest Factor	3:1
Nominal Output Voltage(s) Supported	110V; 120V
Nominal Voltage Details	120V default
Frequency Compatibility	50 / 60 Hz

Frequency Compatibility Details	Output frequency matches input nominal on startup, defaults to 60 Hz on cold-start
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 2%
Output Receptacles	Hardwire
UPS Output Receptacles (Surge Suppression Only)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Output AC Waveform (AC Mode)	Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
INPUT	
Rated input current (Maximum Load)	24A
Nominal Input Voltage(s) Supported	110V AC; 120V AC
UPS Input Connection Type	Hardwire
Recommended Electrical Service	30A 120V (L-N-G)
Input Phase	Single-Phase
BATTERY	
Full Load Runtime (min.)	12 min. (2400w)
Half Load Runtime (min.)	30 min. (1200w)
Expandable Battery Runtime	Supports extended runtime with optional external battery packs
External Battery Pack Compatibility	BP72V15-2U (limit 1); BP72V28RT-3U (multi-pack compatible); BP72V18-2US (multi-pack compatible)
DC System Voltage (VDC)	72
Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 80% (typical, full load discharge)
Internal UPS Replacement Battery Cartridge	RBC96-3U (quantity 2)
Battery Access	Front panel battery access door
Battery Replacement Description	Hot-swappable, user replaceable batteries
Expandable Runtime	Yes
VOLTAGE REGULATION	
Voltage Regulation Description	Online, double-conversion power conditioning
Overvoltage Correction	2% output voltage regulation during overvoltages to 150
Undervoltage Correction	2% output voltage regulation during undervoltages to 80

Severe Undervoltage Correction	2% output voltage regulation during undervoltages to 65 (under 70% load only)
USER INTERFACE, ALERTS & CONTROLS	
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation
Alarm Cancel Operation	Power-fail alarm can be silenced using alarm-cancel switch
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
Front Panel LCD	No
LED Indicators	14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats
SURGE / NOISE SUPPRESSION	
UPS AC Suppression Joule Rating	480
UPS AC Suppression Response Time	Instantaneous
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet
EMI / RFI AC Noise Suppression	Yes
PHYSICAL	
Installation Form Factors Supported with Included Accessories	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Included Mounting Accessory Description	Includes 4 post rackmount installation accessories
Installation Form Factors Supported with Optional Accessories	2 post rackmount (2POSTRMKITHD); Tower (2-9USTAND)
Optional Mounting Accessory Notes	Wallmount installation not recommended
Primary Form Factor	Rackmount
UPS Power Module Dimensions (hwd, in.)	5.2 x 17.8 x 29.5
UPS Power Module Dimensions (hwd, cm)	13.3 x 45.1 x 75
Rack Height (U Spaces)	3
UPS Power Module Weight (lbs.)	111.3
UPS Power Module Weight (kg)	50.5
Stepdown Transformer Dimensions (hwd / in.)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Stepdown Transformer Dimensions (hwd / cm)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)

Included Battery Pack Dimensions (hwd / in.)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Included Battery Pack Dimensions (hwd / cm)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
UPS Shipping Dimensions (hwd / in.)	11.2 x 31.5 x 23
UPS Shipping Dimensions (hwd / cm)	28.6 x 80 x 58.4
Shipping Weight (lbs.)	149.9
Shipping Weight (kg)	68.1
Cooling Method	Fan
UPS Housing Material	Steel
ENVIRONMENTAL	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius.
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	1112.7
AC Economy Mode BTU / Hr. (Full Load)	253
Battery Mode BTU / Hr. (Full Load)	1219.3
AC Mode Efficiency Rating (100% Load)	88%
AC Economy Mode Efficiency Rating (100% Load)	97%
COMMUNICATIONS	
Communications Interface	USB (HID enabled); DB9 Serial; Contact closure; EPO (emergency power off); Slot for SNMP/Web interface
Network Monitoring Port Description	Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications.
PowerAlert Software	Included
Communications Cable	USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
LINE / BATTERY TRANSFER	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Low Voltage Transfer to Battery Power (Setpoint)	80V (100% load), 65V (<70% load)

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High Voltage Transfer to Battery Power (Setpoint)	150
SPECIAL FEATURES	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Automatic inverter bypass; Hot swappable batteries
Green Energy-Saving Features	High efficiency economy mode operation; Schedulable daily hours of economy mode operation
CERTIFICATIONS	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category A (EMI)
WARRANTY	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	$250,000 Ultimate Lifetime Insurance

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